

SAFETY + COMMUNITY GUIDELINES

Our commitment to our users is to honor our 4 community pillars:

Authenticity
Safety
Privacy
Morality

Personal Safety

The hope and goal for our Reelzy community is to have an overwhelming majority of our users always conduct themselves in a trustworthy and well-meaning manner.

Nevertheless, it is imperative to always take, tried and true, safety precautions online.

1. Do not share your personal information and/or phone number with users. All correspondence can and should be made on Reelzy platform in our chat section.
2. Insist on meeting in a public place like a cafe, bank, or even in front of a police or fire station.
3. Do not meet in a secluded place, or invite strangers into your home.
4. Take extra precautions when buying/selling high value items.
5. Always tell a friend or family member where and when you are going to meet another user.
6. Always take your cell phone along.
7. Strongly consider having a friend accompany you.
8. Trust your instincts. If something feels off or wrong, leave the situation immediately.
9. Always use secure payment methods such as cash, PayPal, Venmo, or Cashapp. Avoid wire transfers of any kind or the use gift cards.

Taking these simple precautions helps keep Reelzy safe for everyone.

For more information about personal safety online, check out these resources:

<http://www.staysafeonline.org/>
<http://www.onguardonline.gov/>
<http://getsafeonline.org>
<http://wiredsafety.org>

Community Guidelines

Users must comply with all applicable laws, including our Terms of Use, Privacy Policy, Spam Protection Guide and all other posted policies and rules.

The following are our community guidelines that all users must honor and abide by:

1. Share only video listings that you have taken or have the right to share.
2. Only post videos that are appropriate for a diverse audience. *see list of prohibited goods, services, and content below.
3. Listing details MUST match video listing.
4. Respond to messages in a timely manner.
5. Update and/or remove listings when it has been either sold, has been discontinued, is no longer available, or needs to be removed for any other reason.
6. Price fair and honestly.
7. Foster genuine interactions. Do not spam interested users.
8. Do not create fake or misleading user reviews or ratings.
9. Always follow the law.
10. Always respect the other members of our Reelzy community.

The **following** is what is **included but not limited to**, on our list of **prohibited goods, services, and content** on Reelzy:

1. Hate Speech, Bullying and Abuse – any credible threats of violence, hate speech and the targeting of a user or private individual. Any attacks or abuse based on race, ethnicity, national origin, sex, gender, gender identity, sexual orientation, religion, disability or disease is strictly prohibited.
2. Weapons of any kind; firearms/guns and components including but not limited to: BB/pellet, stun, and spear guns
3. Ammunition, clips, cartridges, reloading materials, gunpowder, fireworks, explosives, and offers.
4. Solicitation, or facilitation of illegal prostitution and/or sex trafficking of any kind.
5. Exploitation or endangerment of minors; child pornography
6. Self-Injury- any glorification or encouragement of self-injury, including eating disorders. Any content that references self-injury and eating disorder.
7. Any form of graphic violence.

8. Recalled items; hazardous materials; body parts/fluids; unsanitized bedding/clothing
9. Prescription drugs, medical devices
10. Illegal controlled substances and any related items
11. Alcohol or tobacco under the legal age of the state of the user's residence.
12. Unpackaged or adulterated food or cosmetics
13. Pet sales (re-homing with small adoption fee is ok), animal parts, or nurturing/spading services
14. Endangered, imperiled and/or protected species and any parts thereof including but not limited to: ivory.
15. False, misleading, deceptive, or fraudulent content; bait and switch; keyword spam
16. Offensive, obscene, defamatory, threatening, or malicious content or interactions.
17. Terrorism, organized crime, hate groups, hate speech, credible threats.
18. Degrading and shaming of other users and/or their content
19. Serious threats of harm to anyone on platform
20. Anyone's personal, identifying, confidential or proprietary information
21. Food stamps, WIC vouchers, SNAP or WIC goods, governmental assistance
22. Stolen property including but not limited to: property with serial number removed/altered, burglary tools, etc.
23. ID cards, licenses, police insignia, government documents, birth certificates, private legal documents, etc.
24. US military items not demilitarized in accordance with Defense Department Policy.
25. Counterfeit, replica, or pirated items including but not limited to: tickets or gift cards that restrict transfer.
26. Lottery or raffle tickets, sweepstakes entries, slot machines, gambling items, etc.
27. Spam of any kind; miscategorized, overposted, cross-posted, or nonlocal content
28. Listings or email offering, promoting, or linking to unsolicited products or services
29. Affiliate marketing including but not limited to: network schemed, or multi-level marketing; pyramid schemes
30. Any goods, services, or contents that violates the law or legal rights of others

The above is absolutely **prohibited** and **forbidden** on Reelzy. If you see any users breaking any of our guidelines and rules, please report them immediately.

